



Office of Claims and Appeals Fiscal Year 2025 Report

July 1, 2024 – June 30, 2025



PUBLIC PROTECTION CABINET

Kentucky Office of Claims and Appeals

500 Mero Street, 2SC1
Frankfort, KY 40601
Phone: (502) 782-8255
Fax: (502) 573-4817

Andy Beshear
GOVERNOR

Jacqueline Coleman
LIEUTENANT GOVERNOR

Ray A. Perry
SECRETARY

DJ Wasson
DEPUTY SECRETARY

Allyson Taylor
EXECUTIVE DIRECTOR

December 31, 2025

Via e-mail

The Honorable John Hicks
Secretary
Executive Cabinet
State Budget Director
Office of the State Budget Director
Frankfort, Kentucky 40601

Via e-mail

Legislative Research Commission
c/o Jay Hartz, Director
702 Capitol Avenue
Capitol Annex
Frankfort, Kentucky 40601

Dear Secretary Hicks and Director Hartz:

Please accept the following as the Fiscal Year 2025 report for the Office of Claims and Appeals (OCA), and its constituent boards. Pursuant to KRS 49.010(3)(d) and KRS 49.300(8), this report details OCA and its boards' activities and operations during Fiscal Year 2025.

Sincerely,

A handwritten signature in blue ink that reads "Allyson Taylor".

Allyson Taylor
Executive Director
Office of Claims and Appeals

OFFICE OF CLAIMS AND APPEALS

The following is a breakdown of OCA's expenditures for FY 2025. Please note that, unless otherwise designated, the following statistics represent the expenditures of OCA, as opposed to expenditures of the individual boards. Because OCA administers the boards, all expenditures are made through OCA.

	Expenditure	
	FY 2025	
110-Salaries And Wages	993,357.82	*
120-Fringe Benefits	582,409.34	*
130-Other Personnel Costs	2,941.31	
140-Pro Contract (Inc Per Serv)	0.00	
150-Non-Pro Contract	60,799.61	
Total Personnel Costs	1,639,508.08	
210-Utilities And Heating Fuels	0.00	
220-Rentals	62,967.74	
230-Maintenance & Repairs	1,359.96	
240-Postage And Related Services	6,209.00	
250-Miscellaneous Services	2,715.62	
260-Telecommunications	97.14	
270-Internal Computer Services	50,870.56	
320-Supplies	1,841.97	
340-Commodities	4,122.76	
360-Travel Exp & Exp Allowances	16,130.95	
370-Misc Commodities & Other Exp	1,143,876.88	**
Total Operating Expenses	1,290,192.58	
450-Care And Support	242,919.81	***
Total Grants, Loans, Benefits	242,919.81	
Total Expenditures	<u>3,172,620.47</u>	

* Includes all OCA employees and board members.

** Includes Crime Victim payments.

*** Sexual Assault Examination Program payments.

CRIME VICTIMS COMPENSATION BOARD

Crime Victims Compensation

Claims Filed: 649

Claims Approved: 95****

Victims Receiving Awards: 195

Claims Denied: 123

Total Amount Awarded: \$1,150.694.94

****Under current statutes and regulations all claims, including failure to perfect or withdrawal of a claim, must be considered by the full board. The board is currently holding special meetings in addition to its regularly scheduled monthly meetings to consider the volume of filed claims.

Sexual Assault Examination Program

Claims Filed: 832

Claims Approved: 677

Claims Denied: 201

Total Amount Awarded: \$248,138.48

Recoveries

Collections: \$150,993.46

Donations: \$34,944.56

Subrogation: \$18,553.20

PIECP: \$17,458.52

Total: \$221,949.74

Training, Outreach, and Updates

KRS 49.300(7) requires CVCB to publicize the availability of reparations and information on the claims process. In addition to publishing information and resources on its website and widely distributing informational brochures and materials at conferences and events, CVCB conducts periodic trainings to detail the available reparations under its programs, the application and claims process, and the operations of the CVCB.

In FY25, CVCB conducted 10 trainings. The attendees for those trainings totaled 203. Attendees worked for or represented 99 organizations, agencies, and nonprofits.

During FY24, OCA applied for and received a grant through the Victims of Crime Act (VOCA) Assistance program to hire a victim advocate. OCA hired the victim advocate in FY25, and he has made great strides in assisting victims with filing and perfecting their Crime Victims



Compensation claims, as well as building a network of other victim service organizations across the Commonwealth.

Pursuant to KRS 49.010 and 49.020, staff and members of the Crime Victims Compensation Board are required to receive six (6) hours of trauma-informed training within thirty (30) days of hire or appointment, then three (3) hours of training each year thereafter. In compliance with these, OCA planned, and members and staff of the CVCB attended, a trauma-informed training in December 2024 conducted by the management and staff of the Cabinet for Health and Family Service's Department for Behavioral Health Developmental and Intellectual Disabilities. The training was engaging and effective, and empowered staff and board members to better serve the victims and survivors with whom they interact.

In the 2024 Regular Session, the Kentucky General Assembly passed SB 319, which significantly expanded the Crime Victims Compensation and Sexual Assault Examination programs. To include victims of motor vehicle crimes, increased monetary award caps, eliminated the statute of limitations for filing claims and the requirement to report crimes to law enforcement within a short timeframe, added deadlines for claim processing to shorten the time victims must wait to receive a decision on their claim, added provisions to increase transparency into claim status and the Board's decision making, and added new award categories.

In FY25, total claims received for the program equaled 649, a 48% increase from the 438 claims received in FY24.

CVCB Board Meeting Dates

July 9, 2024
August 13, 2024
September 10, 2024
October 8, 2024
November 12, 2024
December 10, 2024
January 14, 2025
February 11, 2025
March 11, 2025
April 15, 2025
May 13, 2025
June 10, 2025

BOARD OF TAX APPEALS

Appeals Filed: 202

PVA Appeals Regarding Big Box Stores: 21

PVA Business and Multi-Family Residential Appeals (Non-Big Box): 96

PVA Individual Taxpayer Appeals: 51

Department of Revenue Appeals: 25

Department of Transportation Appeals: 18

Appeals Closed/Final Orders Issued: 124

Appeals to Circuit Court from BTA Final Orders: 0

Board of Tax Appeals Meeting Dates

July 24, 2024

August 28, 2024

September 18, 2024

November 19, 2024

December 17. 2024

January 22, 2024

February 26, 2025

March 26, 2025

April 23, 2025

May 21, 2025

June 25, 2025

BOARD OF CLAIMS

Negligence Claims Filed (Total): 1,270

Appealed to Circuit Court: 0

Amount Awarded to Claimants (Total): \$435,367.94

Claims Closed: 1052

Claims Awarded: 355

Claims Dismissed or Settled: 676

Claims Withdrawn: 22

Negligence Claims by Agency Respondent:

Kentucky Transportation Cabinet: 976

University of Kentucky: 92

Justice and Public Safety Cabinet (Dept. of Corrections): 38

Justice and Public Safety Cabinet (Dept. of Public Advocacy): 1

Justice and Public Safety Cabinet (Kentucky State Police): 18

Tourism, Arts, and Heritage Cabinet (State Fair Board): 5

Tourism, Arts, and Heritage Cabinet (Dept. of Parks): 21

Tourism, Arts, and Heritage Cabinet (Tourism): 3

Administrative Office of the Courts: 6

Northern Kentucky University: 1

Cabinet for Health and Family Services: 6

Education and Labor Cabinet, Office of Unemployment Insurance: 7

Eastern Kentucky University: 3

Non-state Respondent (Improper): 14

Board of Education: 1

Unknown (defaulted claims): 62

Governor Andy Beshear: 4

University of Louisville: 3

KY Board of Social Work: 1

Attorney General Office: 3

Morehead State University: 1

Office of Alcoholic Beverage Control: 1

KCTCS: 1

Kentucky State University: 1

KY Board of Licensure for Marriage and Family Therapists: 1

Claims Awarded against Individual Agencies:

Kentucky Transportation Cabinet: 301
University of Kentucky: 43
Justice and Public Safety Cabinet (Dept. of Corrections): 3
Justice and Public Safety Cabinet (Kentucky State Police): 3
Tourism, Arts, and Heritage Cabinet (Dept. of Parks): 2
Tourism, Arts, and Heritage Cabinet (Tourism): 1
Dept. of Veteran Affairs: 2
Education and Labor Cabinet, Office of Unemployment Insurance: 1

Amount Awarded against Individual Agencies:

Kentucky Transportation Cabinet: \$275,564.32
University of Kentucky: \$130,097.15
Justice and Public Safety Cabinet (Dept. of Corrections): \$1,238.09
Justice and Public Safety Cabinet (Kentucky State Police): \$3,556.21
Tourism, Arts, and Heritage Cabinet (Dept. of Parks): \$13,787.94
Tourism, Arts, and Heritage Cabinet (Tourism): \$1,161.23
Dept. of Veterans Affairs: \$1,500.00
Education and Labor Cabinet, Office of Unemployment Insurance: \$9,963.00

Board of Claims Meeting Dates

July 23, 2024
August 27, 2024
September 24, 2024
October 16, 2024
November 25, 2024
January 28, 2025
February 25, 2025
March 25, 2025
April 2, 2025
April 29, 2025
May 28, 2025
June 24, 2025